



Pure

## Clear business benefits with Pure call recording Compliance · Protection · Quality Improvements

### The Call Recording Solution for Small to Medium Sized Businesses

Pure is a scalable telephone call recording solution. It has been designed specifically for small to medium sized businesses looking to:

- Simplify and reduce time spent on procedures
- Improve the quality of customer interactions
- Indemnify against costly disputes
- Be fully compliant to industry regulations

For businesses wishing to record up to 120 simultaneous calls at individual locations, Pure offers extension searching, call logging and quality monitoring options.

good for your business...

“Our investment in call recording will be repaid many times by cost savings in several areas of our practice.”

Company Director - Leading Property Lawyers

“ The call recording system has already proved its worth

Operations Manager -  
Private Bookmaker

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### Key System Features

- Own recording access - users can be granted access to listen to their own or a list/ group of nominated extensions
- Manual and automated tagging of calls
- Team, individual and extension searches
- Fully integrated call management
- Quality assurance options
- Customisable wallboard displays
- AES encryption - for additional security
- Records calls in accordance with PCI DSS requirements

### Solution Benefits

- Helps you achieve regulatory compliance
- Delivers quality monitoring
- Improves operational performance
- Protects your business and employees
- Provides invaluable evidence of transactions
- Aids dispute resolution

### Technical Data

- Supplied on tower or redundant rack mountable server
- Minimum capacity for 80,000 hours of audio
- Professionally installed and full training provided
- Max ISDN30/ Server - 2
- Max Handsets/ Server - 60
- Max IP Calls/ Server - 60
- Max ISDN2e Channels/ Server - 60

