OPENTEXT

RightFax

What's New?
RightFax 10.5

RightFax 10.5 provides a comprehensive enterprise fax and document distribution solution that integrates with virtually any industry application while maximizing productivity and cost savings.

RightFax 10.5 includes several tangible improvements in performance, usability and capability to provide superior business solutions and facilitate real-world deployments. New features and functionality include improvements focused on four key areas of success:

- Performance and Scalability
- User Experience
- Administrative Control
- Integrations

Send faxes at the speed of the Internet with the RightFax Internet Connector

- The RightFax Internet Connector is a service which provides an Internet connection between two RightFax fax servers that bypasses the telephony network and eliminates telephony costs entirely
- The RightFax Internet Connector extends the existing capabilities of RightFax by using the Internet to transmit encrypted faxes safely and securely at Internet speeds

Increase performance with new hierarchical image file storage

- RightFax 10.5 now stores each fax in its own individual subfolder
- Faster image searches and server input/output dramatically increases server performance
- Consistent RightFax server performance over time, regardless of fax volumes

Optimize fax throughput with Microsoft Message Queuing (MSMQ)

- RightFax 10.5 now uses MSMQ rather than SQL server for scheduling of outbound faxes
- MSMQ quickly distributes the outbound fax workload across available channels
- MSMQ optimizes fax and document delivery throughput to increase outbound fax volume in less time

Integrate RightFax with a new Web Services API

- A Web Services API is now available for custom applications independent of vendor, platform, and language and uses XML and HTTP as a common platform
- The Web Services API allows integration of RightFax with custom applications more easily than ever before
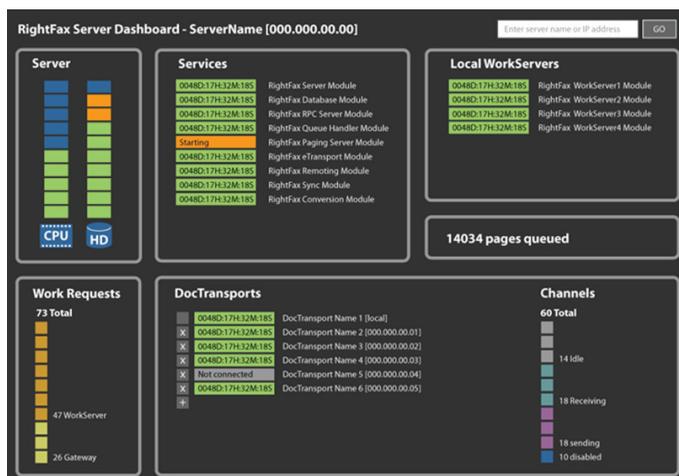
Keep mobile users connected with an improved Web Client interface

- The RightFax Web Client user icons have been redesigned with a fresh new look

- Mobile users can access RightFax via Web Client from either Microsoft Windows or Apple Mac OS platforms

- Users can access Web Client via multiple supported browsers including Internet Explorer, Firefox, Safari and Chrome

Easily manage the RightFax environment with improved administrator tools

- Easily manage cover sheets from a central location within Enterprise Fax Manager

- Effortlessly set group filters for library documents and cover sheets and create a white list of approved file types to be sent via RightFax

- Quickly assess the health and status of the RightFax environment with a new admin dashboard tool
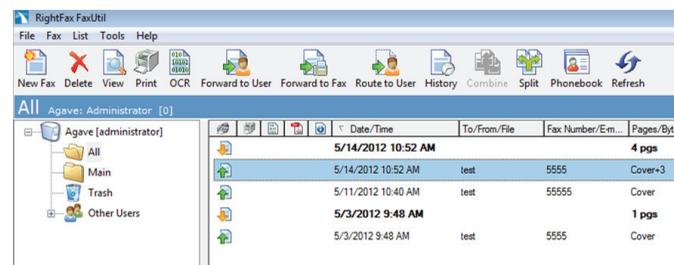
Increase the power of RightFax with integrations

- Manage your documents with a new connector for OpenText eDOCS 5.3 to send and receive faxes

- Increase inbound and outbound fax functionality to SAP with a newly built connector for SAP written using SAP NetWeaver SDK

- Integrate faxes into SharePoint libraries with a new connector Microsoft SharePoint 2010

- Get the most personalized, interactive experience by combining the power of MFPs with RightFax's broad range of MFP integrations including a new connector for Hewlett-Packard OXPd MFPs

- Create a fully united fax and email solution with Lotus Notes 8.5.2 and 8.5.3

View high-quality faxes with image enhancements

- RightFax 10.5 includes improvements that remove imperfections from the incoming image while maintaining a copy of the original fax

- RightFax de-skews incoming images, adjusts them for proper reading orientation, and removes scan artifacts and transmission noise to produce only the highest-quality fax images

Increase user productivity with improved Windows client user interface

- The user interface, FaxUtil, and the administrator interface, Enterprise Fax Manager (EFM), have been refreshed and redesigned with new intuitive user icons while maintaining all of the same functionality

- The improved UI increases productivity and usability by customizing your fax tool bar based on the functions you use most

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