
IP Office

Release bullets

IPO release bullets

We have started this document at 6.0 when the IPO500v2 hardware was introduced. All systems pre IPO500v1 (IPO 403/406/412) need to be replaced with new hardware. Some licenses and hardware can be reused smart card or dongle ID information, handset model numbers and configuration files we would be able to advise an upgrade.

Avaya support current release minus 1.

Release 6.0

- Combi cards released making the IPO more competitive in the sub 20 space
- Within Multi-Site Network the user capacity has doubled from 500 to 1000 and IP Office offers messaging resiliency
- User Productivity solution – Office Worker, new PC Softphone, and enhancements to one-X Portal for IP Office
- Endpoints – support for most of the 9600 series IP phones, new 1400 digital, and DECT Compact
- Wallboard included in Advanced Edition, and CCR pricing reduced
- VCM channel licensing has been removed – VCM 32 and VCM 64 are fully equipped when ordered but IP licences required VCM channel equal 3 IP user licences
- SIP Trunk enhancements
- Within Essential Edition, Direct Dial to Extension; Allows immediate Dial by Number when entering auto attendant. Removes the need to select Dial by Number from the first menu.
- SCN resilience

Release 6.1

- Linux server support for VM pro and One X
- Enablement of heritage Nortel 1100 and 1200 series IP desk phones and a level of integration between IPO and BCM or CS1000
- User experience with our Avaya one-X Portal® for IP Office and Customer Call Reporter.
- Single SCN management manager capability and Centralised voicemail in a SCN

Release 7.0

- Support of BCM/Norstar digital telephones on IP Office. IP Nortel handsets enhanced features
- 9504 and 9508 introduced
- 9608, 9621G and 9641G introduced
- Essential has larger size capability
- B149,159 and 179 conference phones introduced

Release 8.0

- Basic edition introduced and essential becomes chargeable
- One X Outlook plugin and Sales force plug in
- One X mobile preferred editions
- C110 server card introduced
- CCR reporting enhancements
- NAT support on 960X models
- More Dect handset options

Release 8.1

- Server edition introduction
- 3500 release and integration
- Flare introduction
- Essential edition Softphone license option
- IPO SS contract release and SSL support

Release 8.1.1 feature pack

- Lync integration
- New Dect D100 offering
- Dect r4 growth to 384 users
- Contact store support in Linux OS
- Radvision integration

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From simple IP Telephony Solutions to Virtual Contact Centres, from Unified Communications to Cloud Services, we partner with best in class vendors such as Avaya, Cisco and ShoreTel to deliver a solutions portfolio that will address today's changing workplace and build tomorrow's future, making 4net the preferred communications partner for many businesses across the UK.