
Top Ten Tips

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benefit from Cloud Services



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Businesses of all sizes are exploring the flexible infrastructure that a private, public, or hybrid cloud promises. Traditional communications infrastructures usually require budget up front, and may not be flexible enough to support steady growth, mergers and acquisitions or seasonal spikes.

Thanks to technology advances, the workplace is no longer confined to the office, we are no longer chained to our desks – we can work from anywhere at any time from the device of our choice. From smartphones to tablets and from instant messaging to video calls our choice is endless. The flexibility offered to us by the cloud allows businesses of all sizes to offer the latest technologies to their people in a flexible and cost effective way. through lower cost of ownership and running costs).

1.

Make IT someone else's problem

There is just no technology for you to worry about. When you sign up to cloud services, you can use the software without worrying about installing it, maintaining it, downloading updates or keeping it secure. This means you can focus on your business, making the technology do what it is supposed to do – improve business processes.

2.

There are no up front costs

You don't have to pay for any hardware or licences up front – with cloud services you can spread the cost over a monthly payment plan.

3.

You can save money

Our cloud solutions provide typical savings of 20% over 3 years and 5% - 10% over 5 years compared with a traditional on premise, capex based solutions. You can budget and control your IT spend with monthly charges.

4.

Anytime anywhere communications

One of the great benefits of technology is the ability to work flexibly from any location on the device of your choice. The Cloud allows you to access and sync your data and applications from wherever you are, essentially allowing you to take your office with you logging in on any device and simply continuing where you left off.

5.

Reduces risk

The cloud adds security for its users by back up data off site, decreasing the potential for hackers, viruses and other cyber security issues.

9.

Access to the latest capabilities

Our solution means that you can avoid the pain and cost of platform upgrades in the confidence that you will always be up to date with the latest functionality.

6.

Growth planning

The cloud is scalable so it allows businesses to plan for growth, using the benefits of the cloud without a significant upfront investment. You can start small and increase your budget as your business needs dictate, only paying for the services you need. You can create a solution to suit your business – there is no one size fits all with cloud services, they can be tailored to suit your business, to suit each employee's workflow.

10.

Speed up disaster recovery

One of the key economies of scale in cloud services is that your cloud provider will have better security and resilience than you could ever afford. They will store your data safely and securely, for example if you lost your laptop your data is still safe and immediately accessible from another device.

7.

It can support legacy and hybrid solutions

You may want to continue to use your on premise solution to maximise your return on investment whilst benefiting from the cloud. Our solutions will support hybrid implementation, facilitating their migration to the cloud.

8.

Access to a wealth of features

You can access a wide range of features for contact centres and unified communications. From skills based routing, CTI integration, multi channel interaction management, self service and call recording in the Contact Centre to IP Telephony, voicemail, mobility, home working, MS Skype for Business and video conferencing in UC.

4net's powerful combination of service excellence and technical expertise makes us the partner of choice for organisations who want to transform the way they communicate with customers, staff and stakeholders, reduce costs and gain competitive advantage.

Our contact centre, unified communications, managed services and telephony solutions are designed to address today's complex business challenges, helping you to respond to your customer and staff requirements.

From simple IP Telephony Solutions to Virtual Contact Centres, from Unified Communications to Cloud Services, we partner with best in class vendors such as Avaya, Microsoft and Enghouse to deliver a solutions portfolio that will address today's changing workplace and build tomorrow's future, making 4net the preferred communications partner for many businesses across the globe.